

## Cancellation policy:

We understand these are uncertain times and want to make sure you feel confident about your options if your plans change. Your purchase does not automatically guarantee a reservation. Your purchase will be confirmed via email within two (2) business days. The cancellation fee policy will take effect once you submit your reservation. If your purchase cannot be confirmed for any reason, we will fully refund your purchase without any additional charges.

- \$300 non-refundable deposit is due immediately and cannot be shifted to a later date.
- Monthly Payments are required to maintain your reservation.
- Payments not made by the final due date could be cancelled or will result in a \$250 late fee.
- If you cancel 90 days or less before departure/tour(s) **All payments made WILL NOT BE REFUNDED!!!**
- It is important that you protect your trip from any unforeseen occurrences that would prevent you from traveling.
- Purchase your "Cancel for Any Reason" travel insurance policy IMMEDIATELY!!!

## How to Cancel a Reservation

We will process your cancellation/refund request within one (1) to seven (7) business days. We will NOT acknowledge any text/ verbal / over-the-phone request or voice mail. We will NOT accept email cancellations unless the following: full government name, name trip/destination, dates of travel and you cannot cancel on behalf of another person and the cancellation must come from the same email that the reservation/communication was done on.

Amendment Fees: Changes made after reservation have been confirm will require at least a \$50 change fee for the following (depending on the supplier):

- Changing departure date
- Changing pick up time or location
- Changing tour

Contact: [info@acrossNabroadTravel.com](mailto:info@acrossNabroadTravel.com)

